



*Accomplishments, Coordination of Funds  
and Outcomes of Efforts*

**January 1, 2021 through December 31, 2021**



## Table of Contents

2021 Accomplishments and Coordination of Funds .....	4
CSBG Annual Report – Successes .....	4
Capacity Building.....	7
Community Initiative Status.....	8
Individual and Family National Performance Indicators.....	13
Employment Indicators.....	13
Education and Cognitive Development Indicators .....	14
Income and Asset Building Indicators.....	15
Housing Indicators .....	16
Health and Social/Behavioral Development Indicators.....	17
Civic Engagement and Community Involvement Indicators.....	18
Outcomes Across Multiple Domains.....	18
Individual and Family Services .....	19
Employment Services.....	19
Education and Cognitive Development Services .....	20
Income and Asset Building Services.....	21
Housing Services .....	22
Health and Social/Behavioral Development Services.....	23
Health and Social/Behavioral Development Services - continued.....	24
Civic Engagement and Community Involvement Services.....	25
Services Supporting Multiple Domains.....	26
All Client Characteristics .....	27
All Client Characteristics - continued .....	28
Logic Models .....	29



# 2021 Accomplishments, Coordination of Funds, and Outcomes of Efforts

The purpose of this document is to communicate the service activities and outcomes of KI BOIS Community Action to the Board of Directors and the communities served. The contents of this document are derived from information contained in the Community Services Block Grant (CSBG) Community Action Plan, Application, and the Annual Report, which has been submitted to State and Federal agencies.

## Highlighted Successes

1. ***State Management Accomplishment:*** Describe what you consider to be the top management accomplishment achieved by your State CSBG office (the Oklahoma Department of Commerce) during the reporting year.

The State CSBG office started a series of monthly trainings on different topics including Organizational Standards and the CSBG Request for Application. Topics for the new year include the CSBG Annual Report, the CSBG Implementation Manual, and specific Organizational Standards Categories. Eligible Entities will also be surveyed to determine what their training needs are. These trainings are helpful to ensure we, as Eligible Entities, are interpreting documentation and guidance as intended.

2. ***CSBG Eligible Entity Management Accomplishments:*** Describe notable management accomplishments achieved by CSBG Eligible Entities (local Community Action Agency) in your state during the reporting year. Describe how responsible, informed leadership and effective, efficient processes led to high-quality, accessible, and well-managed services and strategies.

In 2020, KI BOIS Community Action upgraded technology and virtual capabilities of all agency programs to ensure services and administrative functions continued without disruption. In 2021, the Agency initiated a campaign to renovate and upgrade existing offices. The Poteau, Oklahoma office was in an old clinic with a pod layout (old exam rooms) for offices. This layout, along with building issues, was no longer serviceable. The Agency procured land in a new business park. The Choctaw Nation had already moved the following services to the park: Children and Family Services, a clinic, a pharmacy refill center, the Family Investment Center, Child Development Center, and Wellness Center. With all those services already in the park, the location made sense. The new KI BOIS Poteau office will have current technology, a large conference room that can host community events or board meetings, and a client specific interview room to offer privacy for client services. The staff will move in February 2022 and the ribbon cutting will be held on March 24, 2022 with a board meeting to follow the ribbon cutting and open house. Building renovations have also taken place in the Sallisaw, Wilburton, and McAlester offices. The renovations included painting, flooring, appliance upgrades, new office furniture for all offices, and new signage. The Agency also renovated a property they currently owned that would become the new home for the

domestic violence shelter in Stigler. The old shelter was in a large historic house with all bedrooms upstairs and many repair needs. Painting the exterior alone was going to cost near \$40,000 and that did not include the eaves, fascia, and other surfaces. Instead of putting that much money into just paint, the funds were used to renovate a former group home owned by the Agency. The property was enlarged and offices were added. The shelter moved into the one story property in October 2021. The property is functioning perfectly as a shelter and staff no longer worries about clients and children on the stairs or setting up temporary accommodations downstairs for those who could not climb the stairs. Clients like the home feeling of the shelter.

**3. *Innovative Solutions Highlights:*** *Provide examples of ways in which the agency addressed a cause or condition of poverty in the community using an innovative or creative approach.*

KI BOIS Area Transit System (KATS) joined with other rural transit operators to launch a new rural transportation option in 2021 called PICK. PICK Transportation is a regional on-demand transit system pilot project that includes 5311 transportation providers. These are providers that receive federal 5311 funds through a formula grant to the state for the purpose of supporting public transportation in areas with populations of less than 50,000 people. The 5311 PICK Transportation partners applied for and received an Innovative Mobility Initiative Grant through the US Department of Transportation in the amount of \$1,500,000 to create the regional on-demand system. The goal of the project is to provide inclusive, affordable, and spontaneous access to public transportation for all. Knowledge gained from the project will be shared with other rural transportation providers within Oklahoma and across the United States as there are few rural regional on demand models that exist. PICK Transportation will utilize UBER technology to provide on-demand shared ride service through a single app allowing individuals to book on-demand public transit trips through smartphones or a web portal. Riders can also book by calling an 800 number linked to the mobility management center, located at Pelivan Transit, in Big Cabin, Oklahoma.

PICK Transportation provides curb-to-curb mobility services on demand in 21 rural communities in rural eastern Oklahoma. PICK provides accessibility options for those with visual, audible, and/or developmental disabilities. PICK Transportation connects riders to many destinations and provides transportation services outside regular transit hours. Hours of operation are 5:00 PM to 10:00 PM Monday through Friday and 10:00 AM to 2:00 PM on Saturdays. This makes transportation available for those who work a later shift, have late dialysis appointments, need groceries or have other needs after 5:00 PM during the week or on Saturdays. PICK transportation costs \$3.00 per ride within the eligible transit zone.

On June 3, 2021, the Mayor of Tahlequah, Oklahoma booked the first KATS PICK ride via the Uber app. Upon launch, KATS offered PICK services in Poteau, Sallisaw, Tahlequah, and Eufaula, Oklahoma. KATS PICK Transportation has since expanded into two new cities in Eastern Oklahoma. Beginning November 29, 2021, Coweta and Wagoner, Oklahoma were added. PICK will provide transportation within the city limits for those two communities.

Partners include:

JAMM Transit - INCA Community Services

Pelivan Transit - Grand Gateway EDA

Cimarron Transit – United Community Action Program

KI BOIS Area Transit System – KI BOIS Community Action Foundation

CSBG funds are used for support staff salaries.

4. ***State and CSBG Eligible Entity Continuous Improvement.*** *Provide examples of changes made by CSBG Eligible Entities to improve service delivery and enhance impact for individuals, families, and communities with low-incomes based on their in-depth analysis of performance data.*

For many years, KI BOIS Community Action has fielded requests for assistance with mortgage payments but has never been able to secure funding that allowed for mortgage assistance. Existing agency funding was not an option as most funding sources don't allow for mortgage payments and, typically, mortgage holders are over income for Community Services Block Grant funds. Once the pandemic started, the number of mortgage assistance requests skyrocketed. With the release of the CARES Act, there was no immediate relief for homeowners who lost their jobs and still had a mortgage to pay. In the spring 2021, the City of McAlester, Oklahoma received Community Development Block Grant – COVID funds. After conversations with community partners, they opted to use the funds to offer emergency relief to their residents in the form of utility and rental/mortgage assistance. In May 2021, KI BOIS Community Action responded to their request for bids and was awarded the Community Development Block Grant – COVID Utility and Rental/Mortgage Assistance Program by the City of McAlester. The purpose of the program is to alleviate existing conditions for low and moderate income (LMI) McAlester residents affected by the Coronavirus pandemic by providing utility assistance and rental/mortgage assistance. The program funding includes \$187,800 for utility assistance and \$752,200 for rental/mortgage assistance. Services include temporary financial assistance with up to six months of assistance for past due rent, mortgage payments, and/or past due utilities.

The program was launched in mid-August 2021. For the last 3 ½ months of 2021, the program paid 268 utility bills affecting 779 people and 179 rent/mortgages affecting 510 people. Each subsequent month the program has assisted a larger number of households. The program will continue until March 31, 2023 or until the funds are exhausted, whichever comes first.

# Capacity Building

This Capacity Building Form provides detail on agency capacity building funded by CSBG and other funding sources. All Agency programs report on this form.

	2019	2020	2021	2020-2021
<b>B.2. Hours of Agency Capacity Building (e.g. training, planning,</b>	<b>Hours</b>	<b>Hours</b>	<b>Hours</b>	<b>Difference</b>
B.2a. Hours of Board Members in capacity building activities	474	194	177	-17
B.2b. Hours of Agency Staff in capacity building activities	14318.25	9186	12251.5	3065.5
<b>B.3. Volunteer Hours of Agency Capacity Building (e.g. program support, service delivery, fundraising): Hours</b>	<b>2019 Number</b>	<b>2020 Number</b>	<b>2021 Number</b>	<b>2020-2021 Difference</b>
	Totals	Totals	Totals	
1. Total number of volunteer hours donated to the agency	135750.75	43894.75	48417	4522.25
a. Of the above, the total number of volunteer hours donated by individuals with low-incomes	111102.61	31884	31908	24
2. Total number of volunteers	2980	397	555	158
a. Of the above, the total number of volunteers with low-incomes	2014	288	329	41
<b>B.4. The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:</b>	<b>2019 Number</b>	<b>2020 Number</b>	<b>2021 Number</b>	<b>2020-2021 Difference</b>
	Totals	Totals	Totals	
1. Number of Nationally Certified ROMA Trainers	0	0	0	0
2. Number of Nationally Certified ROMA Implementers	1	1	1	0
3. Number of Certified Community Action Professionals (CCAP)	13	13	13	0
4. Number of Staff with a child development certification	87	1	1	0
5. Number of Staff with a family development certification	0	1	1	0
6. Number of Pathways Reviewers	3	0	0	0
7. Number of Staff with Home Energy Professional Certifications	1	4	4	0
a. Number of Energy Auditors	2	1	1	0
b. Number of Retrofit Installer Technicians	1	3	3	0
c. Number of Crew Leaders	1	1	1	0
d. Number of Quality Control Inspectors (QCI)	0	1	1	0
8. Number of LEED Risk Certified assessors	1	0	0	0
9. Number of Building Performance Institute (BPI) certified professionals	0	0	0	0
10. Number of Classroom Assessment Scoring System (CLASS) certified pro	11	0	0	0
11. Number of Certified Housing Quality Standards (HQS) Inspectors	0	0	0	0
12. Number of American Institute of Certified Planners (AICP)	0	0	0	0
13. Other (Please specify others below)				
Certified Renovators	3	3	3	0
OSHA 30	3	3	3	0
Red Cross CPR	3	6	9	3
SOAR	1	0	0	0
MSW	1	1	1	0
Licensed Clinical Social Worker	1	1	1	0
Behavioral Health CM	1	0	0	0
PASS Trainer Certification Program	1	3	3	0
Certified Community Transit Manager-CCTM	1	1	1	0
Dept of Energy COVID-19 Workplace Safety Certification	N/A	4	4	0
Certified Domestic and Sexual Violence Response Professional	1	1	1	0
Behavioral Health Case Manager	0	1	1	0
Certified Drug Test Collection Staff	1	1	1	0



# Community Initiative Status

The Community Initiative Status identifies initiatives intended to achieve community level outcomes and provides a place to report valuable information about a single community initiative that started, continued, or ended during the reporting period.

**1. Initiative Name:** Stigler Sports Complex

**2. Initiative Year:** 5

**3. Problem Identification:**

Youth activities were the 4th greatest overall need in the last Community Needs Assessment. Safe neighborhoods, sidewalks, and parks tied for the 5th greatest overall need. There has long been a lack of adequate venues in the City of Stigler for children, youth, and adults. The community currently has 3 ballfields. These fields are old and inadequate to fully handle baseball league play, let alone a large tournament. Most youth baseball teams spend their weekends traveling to other cities for tournament play. Anyone wanting to play softball or soccer must drive to another city for league and tournament play.

With the ever increasing volume of e-commerce, the City of Stigler lost sales tax revenue in 7 out of 12 months in FY'17. They closed the year with a loss of revenue over \$25,000. The City needed a way to increase sales tax revenue to be able to provide better city services. The community needed a way to attract people from other areas to increase their tourism revenue.

**4. Goal/Agenda:**

The ultimate goal of this project is to make Stigler, Oklahoma a destination for family outdoor sports. The Stigler Sports Complex will provide four state of the art ball fields suitable for baseball or softball, two fields suitable for soccer, stickball, and other sports. There will also be an up to date concession stand and play area for younger children.

Residual goals include increasing sales tax revenue, and providing economic stimulus for the community through the \$4 million investment in the complex. Through the collaboration of the primary partners, interim housing goals include initially building 10 homes in Stigler (Haskell County) and 3 homes in McAlester (Pittsburg County). An additional 20 homes will be built in Stigler. Land will be procured to build homes in Wilburton (Latimer County).

**5. Issue/CSBG Community Domains:** Employment; Housing; Infrastructure and Asset Building

**6. Ultimate Expected Outcome:**

Employment – Community National Performance Indicator (CNPI) 1c Number of “living wage” jobs created in the identified community. CNPI 1e Number of jobs created in the identified community with a benefit package.

Infrastructure – CNPI 3a.5 Recreational (e.g. parks, gardens, libraries).

Housing – CNPI 4a Number of safe and affordable housing units developed in the identified community (e.g. built or set aside units for people with low incomes).

**7. Identified Community:** City

**8. Expected Duration:** 2 years to build, 20 years expected life of facility.

**9. Partnership Type:** CAA is one of multiple active investors and/or partners

**10. Partners:**

The City of Stigler purchased the land, has provided labor for site preparation, and hired a Parks and Recreation Director. The Choctaw Nation gave a grant of \$1.7 million toward the construction of the sports complex. KI BOIS Community Action Foundation, Inc. donated property in two counties for the Choctaw Nation to build 33 homes. The Choctaw Nation has built 10 homes on the property donated by KI BOIS Community Action in Stigler. The Nation also plans to build 10 rental homes and 10 LEAP homes using the donated property in Stigler. The LEAP Program is a new homeownership program opportunity for Choctaw Tribal members who meet program income guidelines. The goal of this program is to assist families with credit issues to become mortgage ready and lender qualified over time with credit counseling services. The Nation is building 3 homes on the property donated in Pittsburg County. There were also three local banks involved in lending the additional funds for the complex.

**11. Strategy(ies):**

Employment – 1b Job Creation/Employment Generation  
Infrastructure – 3m Park or Recreation Creation and Maintenance  
Housing – 4b New Affordable Single Unity Housing Creation

**12. Type of Outcomes/Indicators:** Interim Outcomes

**13. Impact of Outcomes:**

**2021** - The Sports Complex was an exceptionally active venue in 2021. Spring baseball and softball leagues had over 800 youth participate; spring soccer league had 112 youth participate. Fall baseball and softball leagues had over 350 youth participate; fall soccer had 148 youth participate. A new sport was added in the fall, NFL flag football. 130 youth participated in flag football, a significant number of the participants were girls. The tournament scene was busy all summer. There were over 275 teams that participated in scheduled tournaments. At a minimum of 10 players and two coaches per team, that is 3300 people plus their families coming to Stigler throughout the tournament season. Keeping in mind, Stigler is a community of around 2800 people, which is a huge swell in population on weekends throughout the summer. They shop, eat, and stay when they play, thus contributing to the economic well-being of the community and surrounding areas since Stigler does not have enough hotel beds to accommodate all teams on a tournament weekend. The Sports Complex collects admission from spectators at all league and tournament games. Gate receipts contribute to the Sports Complex budget.

Housing- There were no new houses built in 2021 but the Choctaw Nation plans to continue building in 2022.

**2020** - This was to be the first full year of operations for the Sports Complex. With the arrival of COVID-19, the first four tournaments of the year were cancelled, along with spring leagues.

The community still wanted to play ball.... The first tournament of the season was the two day School's Out Tournament held on June 6-7, 2020 with 100 teams playing. Estimated attendance, not including teams and coaches, was 4,525. 100 Teams and coaches would number around 1500 additional people. Teams came from all over Oklahoma with some coming from Kansas, Arkansas, and Texas. Keep in mind, the population of Stigler, Oklahoma, home of the Sports Complex, is around 2800. Gate receipts between the new and old complexes were \$18,100. The inaugural Reunion Days Classic was a one day tournament with 63 teams playing. Estimated attendance was 3,060 and gate receipts were \$4,710. None of these numbers includes concessions. The Sports Complex hosted league play in 2020 for baseball, softball, and soccer. There were 663 children and youth that played an abbreviated spring baseball and softball schedule beginning in June; 94 youth played spring soccer. There were 298 children and youth that played fall baseball and softball; 109 youth played fall soccer. Fifty-four (54) youth attended a fall soccer camp. All children and youth expressing an interest in playing are connected to a team. Families unable to purchase equipment and/or pay fees receive assistance through the Director of Sports and Recreation. The Director will help them obtain equipment and uniforms. The Director also has access to a fund that can pay their fees. Co-ed softball was cancelled due to COVID-19. When you bring more people into a community for a weekend than actually live there, the impacts are truly immeasurable. All businesses reported vastly increased sales. For the School's Out tournament, several stores reported their best sales day or top 5 sales day ever. An antique store opted to stay open on Sunday and reported their second best sales day ever. The Chamber of Commerce gave notice to restaurants and stores prior to the tournaments so they would have extra supplies on hand; most still ran out of food. There are 11 tournaments currently scheduled for 2021 along with spring and fall leagues and camps. This equates to cars loaded with families coming to Stigler. Families who need to eat, occupy themselves between games, and find places to stay.

Employment - The Sports Complex has created and maintained two full time living wage jobs with benefits and numerous seasonal jobs.

Housing - In 2020, an additional 10 houses have been built on City property that was included with the KI BOIS Community Action property in the original agreement. In neighboring Pittsburg County, an additional two houses have been built on the property donated by KI BOIS Community Action. As none of these properties are tribal land, the houses have added to the county tax role. The KI BOIS Community Action land donation, which enabled the funding of the sports complex application, has directly contributed to the construction of a \$4,000,000 sports complex, a minimum of \$3,500,000 in new housing construction in Haskell County and approximately \$1,200,000 in new housing construction in Pittsburg County. Funds leveraged from the Choctaw Nation in housing and the sports complex grant equal at least \$6,000,000.

**2019** - The sports complex held its grand opening on 7/20/2019, four months after the initial target date for the grand opening. The impacts have been many. Originally, the creation of one job was projected. Two full time living wage jobs with benefits have been created; Director of Parks and Recreation and Head of Field Maintenance.

On opening day, there were 1200 cars in the parking lot for people either playing in or watching the tournaments. There were baseball and stickball games all day. At least one

restaurant reported running out of food that day. Since then, businesses have reported an increase in sales. There has been an 8% increase in sales tax revenue. Since the complex opened to the end of 2019, there was a 3 1/2% growth in incremental income totaling around \$62,000. The district manager for McDonald's made a special trip to the Stigler store to find out why their weekend sales had increased so dramatically. The increased sales were tied back to the opening of the sports complex and weekend tournaments. The complex was able to host fall league for baseball and adult softball. This stimulated evening sales as well. The local hotel has 44 rooms available. The estimate for needed rooms for weekend tournaments is 200.

There have been a total of 22 new homes built by the Choctaw Nation on the property donated by KI BOIS Community Action in Haskell County, where the sports complex is located. 12 homes valued at \$150,000 were built and purchased by families; 10 rental houses valued at \$110,000 were built and are being rented by tribal members. In neighboring Pittsburg County, six houses have been built on the property donated by KI BOIS Community Action. As none of these properties are tribal land, the houses have added to the county tax role.

It appears 2020 will see further growth for the complex. There are already more than 50 teams signed up for spring and summer baseball and softball leagues. Six tournaments are on the calendar for spring and early summer and are filling up. With so much activity, the City of Stigler purchased a new software program to manage league and tournament play. These numbers do not include any activity for soccer or stickball. The Choctaw Nation has committed \$750,000 to pave the complex parking lot in the fall of 2020.

**2018** - The expected outcome is a \$4,000,000 sports complex allowing for baseball, softball, soccer, and stickball leagues and tournaments. The project has already stimulated additional retail businesses and is expected to stimulate more such as restaurants, hotels/motels, and other businesses to serve the families coming to play ball. This project has a number of residual outcomes not necessarily related to a sports complex. With the property in Stigler donated by KI BOIS Community Action, the Choctaw Nation has built 10 homes in the City of Stigler. They expect to build a minimum of 20 more. KI BOIS Community Action also donated some property in the neighboring county of Pittsburg. The Choctaw Nation is building three homes on that property. KI BOIS Community Action also facilitated a property purchase by the Choctaw Nation in the neighboring county of Latimer. The Nation plans to build additional homes on the Latimer County property.

#### **14. Outcomes/Indicators to Report:**

Employment Indicators - CNPI 1c Number of "living wage" jobs created in the identified community – 1

CNPI 1e Number of jobs created in the identified community with a benefit package – 1

Infrastructure and Asset Building Indicators - CNPI 3a.5 Recreation (e.g. parks, gardens, libraries) – 1

Housing Indicators - CNPI 4a Number of safe and affordable housing units developed in the identified community (e.g. built or set aside units for people with low incomes) - 33

#### **15. Final Status:** Initiative Active

## **16. Lessons Learned:**

**2021** - If you build a quality facility and host quality events, people will want to participate.

**2020** - You cannot escape a pandemic, but the community still wanted a ball season.

**2019** – You cannot escape the weather! There was so much rain the work crews could not work on the complex for weeks at a time. The opening day for the complex was delayed by 4 months.

**2018** - The amount of time that passed between engineering, funding, and construction was an issue. By the time the first shovel of dirt was turned, material costs had increased significantly. Weather delays have been substantial. The City of Stigler made great effort to inform the community about the project. The City believes the level of understanding held by the public helped to eliminate some of the negative feedback expected from local citizens.

# Individual and Family National Performance Indicators

Individual and Family National Performance Indicators (NPIs) report outcomes that fall under National Goal 1: Individuals and families with low incomes are stable and achieve economic security. The indicators are the vehicle by which CSBG Eligible Entities measure and report the outcomes they have achieved for individuals and families. All Individual and Family NPIs are optional. CSBG Eligible Entities choose the NPIs on which they report based on the programs they operate and their outcomes.

## Employment Indicators

Employment (FNPI 1)	2019 II.) Number of Participants Achieving Outcome in Reporting Period	2020 II.) Number of Participants Achieving Outcome in Reporting Period	2021 III.) Number of Participants Achieving Outcome in Reporting Period	IV.) Numeric Increase or Decrease 2021 over 2020	V.) Percentage Increase or Decrease 2021 over 2020
FNPI 1a The number of unemployed <b>youth</b> who obtained employment to gain skills or income.				0	#DIV/0!
FNPI 1b The number of unemployed <b>adults</b> who obtained employment ( <b>up to a living wage</b> ).	0	6	33	27	550%
FNPI 1c The number of unemployed <b>adults</b> who obtained and maintained employment for at least 90 days ( <b>up to a living wage</b> ).	0	6	33	27	550%
FNPI 1d The number of unemployed <b>adults</b> who obtained and maintained employment for at least 180 days ( <b>up to a living wage</b> ).	0	6	32	26	533%
FNPI 1e The number of unemployed <b>adults</b> who obtained employment ( <b>with a living wage or higher</b> ).				0	#DIV/0!
FNPI 1f The number of unemployed <b>adults</b> who obtained and maintained employment for at least 90 days ( <b>with a living wage or higher</b> ).				0	#DIV/0!
FNPI 1g The number of unemployed <b>adults</b> who obtained and maintained employment for at least 180 days ( <b>with a living wage or higher</b> ).				0	#DIV/0!
<b>Comments:</b>					
Programs contributing to these outcomes include Supportive Services for Veteran Families (SSVF) and Emergency Solutions Grant-COVID Response (ESG-CR).					

## Education and Cognitive Development Indicators

Education and Cognitive Development (FNPI 2)	2019 II.) Number of Participants Achieving Outcome in Reporting Period	2020 II.) Number of Participants Achieving Outcome in Reporting Period	2021 III.) Number of Participants Achieving Outcome in Reporting Period	IV.) Numeric Increase or Decrease 2021 over 2020	V.) Percentage Increase or Decrease 2021 over 2020
FNPI 2a The number of <b>children</b> (0 to 5) who demonstrated improved emergent literacy skills.	1732	0	0	0.00	#DIV/0!
FNPI 2b The number of <b>children</b> (0 to 5) who demonstrated skills for school readiness.	726	0	0	0.00	#DIV/0!
FNPI 2c The number of <b>children</b> and <b>youth</b> who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).	2100	318	262	56.00	-17.61%
FNPI 2c.1 Early Childhood Education (ages 0-5)	1750	18	40	-22.00	122.22%
FNPI 2c.2 1st grade-8th grade	350	300	222	78.00	-26.00%
FNPI 2c.3 9th grade-12th grade				0.00	#DIV/0!
FNPI 2d The number of <b>children</b> and <b>youth</b> who are achieving at basic grade level (academic, social, and other school success skills). (auto total)	1094	318	0	318.00	-100.00%
FNPI 2d.1 Early Childhood Education (ages 0-5)	744	18	0	18.00	-100.00%
FNPI 2d.2 1st grade-8th grade	350	300	0	300.00	-100.00%
FNPI 2d.3 9th grade-12th grade				0.00	#DIV/0!
FNPI 2e The number of <b>parents/caregivers</b> who improved their home environments.				0.00	#DIV/0!
FNPI 2f The number of <b>adults</b> who demonstrated improved basic education.	38	0	0	0.00	#DIV/0!
FNPI 2g The number of <b>individuals</b> who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	1	0	0	0.00	#DIV/0!
FNPI 2h The number of <b>individuals</b> who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	21	0	0	0.00	#DIV/0!
FNPI 2i The number of <b>individuals</b> who obtained an Associate's degree.	7	0	0	0.00	#DIV/0!
FNPI 2j The number of <b>individuals</b> who obtained a Bachelor's degree.	9	0	0	0.00	#DIV/0!
<b>Comments:</b>					
Program contributing to these outcomes is the Foster Grandparent Program (FGP). Numbers in 2020 are significantly reduced since the Agency no longer operates a Head Start program. In 2021, the Retired Senior Volunteer Program (RSVP) was unable to send volunteers into Head Start classrooms due to COVID.					

## Income and Asset Building Indicators

Income and Asset Building (FNPI 3)	2019 II.) Number of Participants Achieving Outcome in Reporting Period	2020 II.) Number of Participants Achieving Outcome in Reporting Period	2021 III.) Number of Participants Achieving Outcome in Reporting Period	IV.) Numeric Increase or Decrease 2021 over 2020	V.) Percentage Increase or Decrease 2021 over 2020
FNPI 3a The number of individuals who achieved and maintained capacity to meet basic needs for <b>90 days</b> .	402	541	654	113.00	20.89%
FNPI 3b The number of individuals who achieved and maintained capacity to meet basic needs for <b>180 days</b> .	360	529	621	92.00	17.39%
FNPI 3c The number of individuals who opened a <b>savings account or IDA</b> .				0.00	#DIV/0!
FNPI 3d The number of individuals who <b>increased their savings</b> .				0.00	#DIV/0!
FNPI 3e The number of individuals who used their savings to <b>purchase an asset</b> .				0.00	#DIV/0!
FNPI 3e.1 Of the above, the number of individuals who <b>purchased a home</b> .				0.00	#DIV/0!
FNPI 3f The number of individuals who <b>improved their credit scores</b> .				0.00	#DIV/0!
FNPI 3g The number of individuals who <b>increased their net worth</b> .				0.00	#DIV/0!
FNPI 3h The number of individuals engaged with the Community Action Agency who report <b>improved financial well-being</b> .	670	0	0	0.00	#DIV/0!

### Comments:

Programs contributing to these outcomes include KI BOIS Domestic Violence Program (KDVP), Emergency Solutions Grant (ESG), ESG-COVID Response (CR), SSVF, and Permanent Supportive Housing (PSH). Numbers reported here increased due to the Agency receiving CARES Act funding. FNPI 3h decreased due to the fact we are no longer able to report under this outcome unless we administer a federally mandated survey to each person who may achieve this outcome. We now report these numbers under Income and Asset Building Services SRV-3o.



## Housing Indicators

Housing (FNPI 4)	2019 II.) Number of Participants Achieving Outcome in Reporting Period	2020 II.) Number of Participants Achieving Outcome in Reporting Period	2021 III.) Number of Participants Achieving Outcome in Reporting Period	IV.) Numeric Increase or Decrease 2021 over 2020	V.) Percentage Increase or Decrease 2021 over 2020
FNPI 4a The number of households experiencing homelessness who obtained <b>safe temporary shelter</b> .	496	832	881	49.00	5.89%
FNPI 4b The number of households who obtained <b>safe and affordable housing</b> .	520	627	929	302.00	48.17%
FNPI 4c The number of households who maintained safe and affordable housing for <b>90 days</b> .	1353	1719	948	-771.00	-44.85%
FNPI 4d The number of households who maintained safe and affordable housing for <b>180 days</b> .	331	846	935	89.00	10.52%
FNPI 4e The number of households who <b>avoided eviction</b> .	254	1513	891	-622.00	-41.11%
FNPI 4f The number of households who <b>avoided foreclosure</b> .	0	3	0	-3.00	-100.00%
FNPI 4g The number of households who <b>experienced improved health and safety</b> due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).	6	0	0	0.00	#DIV/0!
FNPI 4h The number of households with <b>improved energy efficiency and/or energy burden reduction</b> in their homes.	8	11	33	22.00	200.00%
<b>Comments:</b>					
<p>Programs contributing to these outcomes include SSVF, ESG, ESG-CR, KDVP, PSH, Emergency Services, Weatherization (Wx), and CAPTAIN. CAPTAIN is the required outcomes management database the Agency uses to track services provided to and outcomes achieved by Agency customers/clients. Many Agency programs enter data into CAPTAIN; including Rx for Oklahoma, all DD programs, Emergency Services, VITA, KDVP, the food banks, and KI BOIS Community Care. In 2021, numbers reported in FNPIs 4c and 4e decreased due to the Agency exhausting much of its CARES Act emergency services funding. There were no outcomes reported under FNPI-4g due to the pandemic. FNPIs 4b and 4d had an increase due to SSVF serving an additional 60 households (99 people) and ESG-CR serving an additional 81 households (147 people).</p>					

## Health and Social/Behavioral Development Indicators

Health and Social/Behavioral Development (FNPI 5)	2019 II.) Number of Participants Achieving Outcome in Reporting Period	2020 II.) Number of Participants Achieving Outcome in Reporting Period	2021 III.) Number of Participants Achieving Outcome in Reporting Period	IV.) Numeric Increase or Decrease 2021 over 2020	V.) Percentage Increase or Decrease 2021 over 2020
FNPI 5a The number of individuals who demonstrated <b>increased nutrition skills</b> (e.g. cooking, shopping, and growing food).	185	140	140	0.00	0.00%
FNPI 5b The number of individuals who demonstrated <b>improved physical health</b> and well-being.	3171	2575	991	-1584.00	-61.51%
FNPI 5c The number of individuals who demonstrated <b>improved mental and behavioral health and well-being</b> .	1260	225	176	-49.00	-21.78%
FNPI 5d The number of individuals who <b>improved skills</b> related to the adult role of parents/ caregivers.	1116	140	140	0.00	0.00%
FNPI 5e The number of parents/caregivers who <b>demonstrated increased sensitivity and responsiveness</b> in their interactions with their children.	931	0	0	0.00	#DIV/0!
FNPI 5f The number of <b>seniors (65+)</b> who maintained an independent living situation.	509	847	942	95.00	11.22%
FNPI 5g The number of <b>individuals with disabilities</b> who maintained an independent living situation.	862	970	1298	328.00	33.81%
FNPI 5h The number of <b>individuals with chronic illness</b> who maintained an independent living situation.	N/A	146	217	71.00	48.63%
FNPI 5i The number of individuals with <b>no recidivating event</b> for six months.				0.00	#DIV/0!
FNPI 5i.1 Youth (ages 14-17)				0.00	#DIV/0!
FNPI 5i.2 Adults (ages 18+)				0.00	#DIV/0!

### Comments:

Programs contributing to these outcomes include ESG, ESG-CR, PSH, Emergency Services, Child and Adult Care Food Program (CACFP), FGP, and CAPTAIN. Many of the numbers reported here decreased due to the Agency not operating the Head Start Program or The Oaks Rehabilitative Services Center. The reduction in NPI 5b is due to food pantry services no longer being reported under this outcome. SSVF, ESG, ESG-CR, and PSH Programs started reporting on NPIs 5f, 5g and 5h in 2020 causing an increase.

## Civic Engagement and Community Involvement Indicators

Civic Engagement and Community Involvement Indicators (FNPI 6)	2019 II.) Number of Participants Achieving Outcome in Reporting Period	2020 II.) Number of Participants Achieving Outcome in Reporting Period	2021 III.) Number of Participants Achieving Outcome in Reporting Period	IV.) Numeric Increase or Decrease 2021 over 2020	V.) Percentage Increase or Decrease 2021 over 2020
FNPI 6a The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.	334	295	306	11.00	3.73%
FNPI 6a.1 Of the above, the number of Community Action program participants who <u>improved their leadership skills.</u>	72	73	55	-18.00	-24.66%
FNPI 6a.2 Of the above, the number of Community Action program participants who <u>improved their social networks.</u>	334	289	300	11.00	3.81%
FNPI 6a.3 Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to <u>enhance their ability to engage.</u>	334	289	300	11.00	3.81%
<b>Comments:</b>					
Programs contributing to these outcomes include FGP, RSVP, CAPTAIN, and the KI BOIS CAF Board. Reduced numbers are due to fewer FGP and RSVP volunteers participating due to COVID. 2021 numbers increased as more volunteers returned to their station.					

## Outcomes Across Multiple Domains

Outcomes Across Multiple Domains (FNPI 7)	2019 II.) Number of Participants Achieving Outcome in Reporting Period	2020 II.) Number of Participants Achieving Outcome in Reporting Period	2021 III.) Number of Participants Achieving Outcome in Reporting Period	IV.) Numeric Increase or Decrease 2021 over 2020	V.) Percentage Increase or Decrease 2021 over 2020
FNPI 7a The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.	8942	6882	4490	-2392.00	-34.76%
<b>Comments:</b>					
Programs contributing to these outcomes include ESG, ESG-CV, FGP, KDVP, PSH, RSVP, SSVF, Emergency Services, and CAPTAIN. The number reported here decreased due to the Agency no longer operating the Head Start Program or The Oaks Rehabilitative Services Center and the Agency exhausting a majority of its CARES Act funds for emergency services.					

# Individual and Family Services

Individual and Family Services provides information on the work CSBG Eligible Entities did to help individuals and families achieve the outcomes listed in the National Performance Indicators. This standardized Individual and Family Services list aids in analysis of the relationship between people, services, and outcomes.

## Employment Services

	2019	2020	2021	Difference
<b>Employment Services (SRV 1)</b>	<b>Unduplicated Number of Individuals Served</b>	<b>Unduplicated Number of Individuals Served</b>	<b>Unduplicated Number of Individuals Served</b>	<b>INumeric Increase or Decrease 2021 over 2020</b>
<b>Skills Training and Opportunities for Experience (SRV 1a-f)</b>				
SRV 1a Vocational Training	0	0	0	0
SRV 1b On-the-Job and other Work Experience	72	72	29	-43
SRV 1c Youth Summer Work Placements	2	2	0	-2
SRV 1d Apprenticeship/Internship				0
SRV 1e Self-Employment Skills Training				0
SRV 1f Job Readiness Training				0
<b>Career Counseling (SRV 1g-h)</b>				
SRV 1g Workshops				0
SRV 1h Coaching		3		-3
<b>Job Search (SRV 1i-n)</b>				
SRV 1i Coaching		3	30	27
SRV 1j Resume Development		3	30	27
SRV 1k Interview Skills Training				0
SRV 1l Job Referrals		3	30	27
SRV 1m Job Placements	72	75	31	-44
SRV 1n Pre-employment physicals, background checks, etc.				0
<b>Post Employment Supports (SRV 1o-p)</b>				
SRV 1o Coaching	72	72	29	-43
SRV 1p Interactions with employers				0
<b>Employment Supplies (SRV 1q)</b>				
SRV 1q Employment Supplies		3	18	15
<b>Comments:</b>				
Programs providing services are SSVF and Developmentally Disabled (DD) Jobs Program.				

## Education and Cognitive Development Services

	2019	2020	2021	Difference
<b>Education and Cognitive Development Services (SRV 2)</b>	<b>Unduplicated Number of Individuals Served</b>	<b>Unduplicated Number of Individuals Served</b>	<b>Unduplicated Number of Individuals Served</b>	<b>INumeric Increase or Decrease 2021 over 2020</b>
<b>Child/Young Adult Education Programs (SRV 2a-j)</b>				
SRV 2a Early Head Start	26	0	0	0
SRV 2b Head Start	1727	0	0	0
SRV 2c Other Early-Childhood (0-5 yr. old) Education				0
SRV 2d K-12 Education				0
SRV 2e K-12 Support Services				0
SRV 2f Financial Literacy Education				0
SRV 2g Literacy/English Language Education				0
SRV 2h College-Readiness Preparation/Support				0
SRV 2i Other Post Secondary Preparation				0
SRV 2j Other Post Secondary Support				0
<b>School Supplies (SRV 2k)</b>				
SRV 2k School Supplies	1159	418	1102	684
<b>Extra-curricular Programs (SRV 2l-q)</b>				
SRV 2l Before and After School Activities	17	0	0	0
SRV 2m Summer Youth Recreational Activities				0
SRV 2n Summer Education Programs				0
SRV 2o Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.)	155	123	0	-123
SRV 2p Mentoring				0
SRV 2q Leadership Training				0
<b>Adult Education Programs (SRV 2r-z)</b>				
SRV 2r Adult Literacy Classes				0
SRV 2s English Language Classes	52	0	0	0
SRV 2t Basic Education Classes				0
SRV 2u High School Equivalency Classes	439	0	0	0
SRV 2v Leadership Training				0
SRV 2w Parenting Supports (may be a part of the early childhood programs identified above)	931	0	0	0
SRV 2x Applied Technology Classes				0
SRV 2y Post-Secondary Education Preparation				0
SRV 2z Financial Literacy Education	332	0	0	0
<b>Post-Secondary Education Supports (SRV 2aa)</b>				
SRV 2aa College applications, text books, computers, etc.				0
<b>Financial Aid Assistance (SRV 2bb)</b>				
SRV 2bb Scholarships				0
<b>Home Visits (SVR 2cc)</b>				
SRV 2cc Home Visits				0

**Comments:**

KI BOIS Community Action staff worked in coordination with local county coalitions in Haskell, Latimer, Muskogee, and Sequoyah Counties to achieve the services in SRV 2k through modified back to school events. The numbers reported here decreased in 2020 due to the Agency not operating the Head Start Program and back to school events being scaled back. In 2021, most back to school events resumed.

## Income and Asset Building Services

	2019	2020	2021	Difference
Income and Asset Building Services (SRV 3)	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	Numeric Increase or Decrease 2021 over 2020
<b>Training and Counseling Services (SRV 3a-f)</b>				
SRV 3a Financial Capability Skills Training				0
SRV 3b Financial Coaching/Counseling				0
SRV 3c Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)				0
SRV 3d First-time Homebuyer Counseling				0
SRV 3e Foreclosure Prevention Counseling				0
SRV 3f Small Business Start-Up and Development Counseling Sessions/Classes				0
<b>Benefit Coordination and Advocacy (SRV 3g-l)</b>				
SRV 3g Child Support Payments				0
SRV 3h Health Insurance				0
SRV 3i Social Security/SSI Payments				0
SRV 3j Veteran's Benefits	85	112	133	21
SRV 3k TANF Benefits	12	18	21	3
SRV 3l SNAP Benefits	229	396	495	99
<b>Asset Building (SRV 3m-o)</b>				
SRV 3m Saving Accounts/IDAs and other asset building accounts				0
SRV 3n Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)				0
SRV 3o VITA, EITC, or Other Tax Preparation programs	879	940	1133	193
<b>SRV 3p Loans And Grants (SRV 3p-q)</b>				
SRV 3p Micro-loans				0
SRV 3q Business incubator/business development loans				0
<b>Comments:</b>				
Programs providing services are Permanent Supportive Housing (PSH), Emergency Solutions Grant (ESG), ESG-CR, SSVF, and VITA. SSVF reported fewer numbers on SRV 3k and 3l. SRV 3o - The VITA Program prepared fewer taxes.				

## Housing Services

	2019	2020	2021	Difference
Housing Services (SRV 4)	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	Numeric Increase or Decrease 2021 over 2020
<b>Housing Payment Assistance (SRV 4a-e)</b>				
SRV 4a Financial Capability Skill Training				0
SRV 4b Financial Coaching/Counseling				0
SRV 4c Rent Payments (includes Emergency Rent Payments)	438	1278	1877	599
SRV 4d Deposit Payments	269	282	559	277
SRV 4e Mortgage Payments (includes Emergency Mortgage Payments)	3	10	41	31
<b>Eviction Prevention Services (SRV 4f-h)</b>				
SRV 4f Eviction Counseling	118	170	242	72
SRV 4g Landlord/Tenant Mediations				0
SRV 4h Landlord/Tenant Rights Education		13	12	-1
<b>Utility Payment Assistance (SRV 4i-l)</b>				
SRV 4i Utility Payments (LIHEAP-includes Emergency Utility Payments)	981	1312	2078	766
SRV 4j Utility Deposits	327	313	568	255
SRV 4k Utility Arrears Payments	809	1093	1550	457
SRV 4l Level Billing Assistance				0
<b>Housing Placement/Rapid Re-housing (SRV 4m-p)</b>				
SRV 4m Temporary Housing Placement (includes Emergency Shelters)	464	491	581	90
SRV 4n Transitional Housing Placements				0
SRV 4o Permanent Housing Placements	211	282	530	248
SRV 4p Rental Counseling				0
<b>Housing Maintenance &amp; Improvements (SRV 4q)</b>				
SRV 4q Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	2	0	12	12
<b>Weatherization Services (SRV 4r-t)</b>				
SRV 4r Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)				0
SRV 4s Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)				0
SRV 4t Energy Efficiency Improvements (e.g. insullation, air sealing, furnace repair, etc.)	20	11	33	22
<b>Comments:</b>				
Programs providing services include ESG, ESG-CR, KDVP, PSH, Emergency Services, Weatherization (Wx), and CAPTAIN. Most numbers increased in 2020 due to the pandemic and the Agency receiving CARES Act funding. SRVs 4d and 4j remained constant in 2020 due to the eviction moratorium and lack of turnover in housing. In 2021, numbers increased due to multi-faceted needs of the people we serve, SSVF served an additional 60 households (99 people), ESG-CR served an additional 81 households (147 people), and the launch of the Community Development Block Grant (CDBG) - COVID Response program. SRV 4t numbers increased as some pandemic restrictions regarding home access were lifted.				

## Health and Social/Behavioral Development Services

	2019	2020	2021	Difference
Health and Social/Behavioral Development Services (SRV 5)	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	Numeric Increase or Decrease 2021 over 2020
<b>Health Services, Screening and Assessments (SRV 5a-j)</b>				
SRV 5a Immunizations	57	0	0	0
SRV 5b Physicals				0
SRV 5c Developmental Delay Screening				0
SRV 5d Vision Screening				0
SRV 5e Prescription Payments	4	7	12	5
SRV 5f Doctor Visit Payments	2	0	0	0
SRV 5g Maternal/Child Health				0
SRV 5h Nursing Care Sessions				0
SRV 5i In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)				0
SRV 5j Health Insurance Options Counseling				0
<b>Reproductive Health Services (SRV 5k-o)</b>				
SRV 5k Coaching Sessions				0
SRV 5l Family Planning Classes				0
SRV 5m Contraceptives				0
SRV 5n STI/HIV Prevention Counseling Sessions				0
SRV 5o STI/HIV Screenings				0
<b>Wellness Education (SRV 5p-q)</b>				
SRV 5p Wellness Classes (stress reduction, medication management, mindfulness, etc.)				0
SRV 5q Exercise/Fitness	0	75	55	-20
<b>Mental/Behavioral Health (SRV 5r-x)</b>				
SRV 5r Detoxification Sessions	0	0	0	0
SRV 5s Substance Abuse Screenings	671	0	0	0
SRV 5t Substance Abuse Counseling	677	0	0	0
SRV 5u Mental Health Assessments	941	0	0	0
SRV 5v Mental Health Counseling	0	0	0	0
SRV 5w Crisis Response/Call-In Responses	0	0	0	0
SRV 5x Domestic Violence Programs	411	403	383	-20
<b>Support Groups (SRV 5y-aa)</b>				
SRV 5y Substance Abuse Support Group Meetings	653	0	0	0
SRV 5z Domestic Violence Support Group Meetings	190	275	396	121
SRV 5aa Mental Health Support Group Meeting				0



## Health and Social/Behavioral Development Services - continued

Health and Social/Behavioral Development Services (Cont'd.)	2019 Unduplicated Number of Individuals Served	2020 Unduplicated Number of Individuals Served	2021 Unduplicated Number of Individuals Served	Numeric Increase or Decrease 2021 over 2020
<b>Dental Services, Screenings and Exams (SRV 5bb-ee)</b>				
SRV 5bb Adult Dental Screening/Exams	36	0	0	0
SRV 5cc Adult Dental Services (including Emergency Dental Procedures)	36	0	0	0
SRV 5dd Child Dental Screenings/Exams	356	0	0	0
SRV 5ee Child Dental Services (including Emergency Dental Procedures)	201	0	0	0
<b>Nutrition and Food/Meals (SRV 5ff-jj)</b>				
SRV 5ff Skills Classes (Gardening, Cooking, Nutrition)	68	1	0	-1
SRV 5gg Community Gardening Activities	0	40	0	-40
SRV 5hh Incentives (e.g. gift card for food preparation, rewards for participation, etc.)				0
SRV 5ii Prepared Meals	67	225	2181	1956
SRV 5jj Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	1357	1933	1717	-216
<b>Family Skills Development (SRV 5kk-mm)</b>				
SRV 5kk Family Mentoring Sessions	19	0	57	57
SRV 5ll Life Skills Coaching Sessions	353	127	92	-35
SRV 5mm Parenting Classes	934	0	21	21
<b>56</b>				
SRV 5nn Kits/boxes	69	100	0	-100
SRV 5oo Hygiene Facility Utilizations (e.g. showers, toilets, sinks)				0
<b>Comments:</b>				
<p>Programs providing services include ESG, ESG-CV, PSH, Emergency Services, Child and Adult Care Food Program (CACFP), FGP, Healthy Living Program (HLP), Sequoyah and Poteau County Office, and CAPTAIN. SRV-5a Immunizations were not provided since there were no in-person back to school events in 2020 and in person events were limited in 2021. The Hike for Whole Health was reported under Exercise/Fitness SRV 5q . SRV 5ii increased due to reporting Sequoyah and Poteau feeding events. Some of the numbers reported here decreased due to the Agency not operating the Head Start Program or The Oaks Rehabilitative Services Center. SRV-5jj Food Distribution numbers decreased from 2020 but are still significantly higher than pre-pandemic numbers.</p>				

### Civic Engagement and Community Involvement Services

	2019	2020	2021	Difference
<b>Civic Engagement and Community Involvement Services (SRV 6a-f)</b>				
	<b>Unduplicated Number of Individuals Served</b>	<b>Unduplicated Number of Individuals Served</b>	<b>Unduplicated Number of Individuals Served</b>	<b>Numeric Increase or Decrease 2021 over 2020</b>
SRV 6a Voter Education and Access				0
SRV 6b Leadership Training	70	71	65	-6
SRV 6c Tri-partite Board Membership	23	24	18	-6
SRV 6d Citizenship Classes				0
SRV 6e Getting Ahead Classes				0
SRV 6f Volunteer Training	334	287	294	7
<b>Comments:</b>				
Programs providing services include FGP, RSVP, CAPTAIN, and the KI BOIS CAF Board. Volunteer training numbers are reduced due to the pandemic.				

## Services Supporting Multiple Domains

	2019	2020	2021	Difference
<b>Services Supporting Multiple Domains (SRV 7)</b>	<b>Unduplicated Number of Individuals Served</b>	<b>Unduplicated Number of Individuals Served</b>	<b>Unduplicated Number of Individuals Served</b>	<b>Numeric Increase or Decrease 2021 over 2020</b>
<b>Case Management (SRV 7a)</b>				
SRV 7a Case Management	2487	2384	2646	262
<b>Eligibility Determinations (SRV 7b)</b>				
SRV 7b Eligibility Determinations	4596	5668	6443	775
<b>Referrals (SRV 7c)</b>				
SRV 7c Referrals	2150	2383	2646	263
<b>Transportation Services (SRV 7d)</b>				
SRV 7d Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)	190	397	436	39
<b>Childcare (SRV 7e-f)</b>				
SRV 7e Child Care subsidies	0	8	3	-5
SRV 7f Child Care payments	0	0	8	8
<b>Eldercare (SRV 7g)</b>				
SRV 7g Day Centers	0	15	15	0
<b>Identification Documents (SRV 7h-j)</b>				
SRV 7h Birth Certificate	40	48	65	17
SRV 7i Social Security Card	42	54	71	17
SRV 7j Driver's License	51	56	72	16
<b>Re-Entry Services (SRV 7k)</b>				
SRV 7k Criminal Record Expungements	1	0	0	0
<b>Immigration Support Services (SRV 7l)</b>				
SRV 7l Immigration Support Services (relocation, food, clothing)				0
<b>Legal Assistance (includes emergency legal assistance) (SRV 7m)</b>				
SRV 7m Legal Assistance	3	0	0	0
<b>Emergency Clothing Assistance (SRV 7n)</b>				
SRV 7n Emergency Clothing Assistance	10	25	31	6
<b>Mediation/Customer Advocacy Interventions (debt forgiveness, negotiations or</b>				
SRV 7o Mediation/Customer Advocacy Interventions	0	10	9	-1

### Comments:

Programs providing services include ESG, ESG-CR, FGP, RSVP, KDVP, PSH, SSVF, Emergency Services, and CAPTAIN. Case Management SRV-7a decreased in 2020 due to the Agency not operating The Oaks Rehabilitative Services Center. Case Management increased in 2021 as programs were able to resume some services. SSVF served an additional 60 households (99 people) and ESG-CR served an additional 81 households (147 people). Most numbers increased in 2020 due to the pandemic and the Agency receiving CARES Act funding. In 2021, numbers increased due to multi-faceted needs of the people we serve and the launch of the Community Development Block Grant (CDBG) - COVID Response program.

# All Client Characteristics

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained:

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained:

	2021	2020	2019
	6,862	7,599	9,818
	4,397	4,913	7,063
Difference	-737	-2,219	9,818
	-516	-2,150	

## C. INDIVIDUAL LEVEL CHARACTERISTICS

### 1. Gender

	Number of Individuals
a. Male	2,928
b. Female	3,924
c. Other	2
d. Unknown/not reported	8
<b>e. TOTAL (auto calculated)</b>	<b>6862</b>

### 2. Age

	Number of Individuals
a. 0-5	377
b. 6-13	632
c. 14-17	321
d. 18-24	505
e. 25-44	1,533
f. 45-54	859
g. 55-59	542
h. 60-64	546
i. 65-74	859
j. 75+	676
k. Unknown/not reported	12
<b>l. TOTAL (auto calculated)</b>	<b>6862</b>

### 3. Education Levels

	Number of Individuals	
	[ages 14-24]	[ages 25+]
a. Grades 0-8	216	235
b. Grades 9-12/Non-Graduate	290	764
c. High School Graduate/ Equivalency Diploma	177	1,775
d. Equivalency Diploma	18	378
e. 12 grade + Some Post-Secondary	28	492
f. 2 or 4 years College Graduate	10	299
g. Graduate of other post-secondary school	0	0
h. Unknown/not reported	62	763
<b>i. TOTAL (auto calculated)</b>	<b>801</b>	<b>4706</b>

### 4. Disconnected Youth

	Number of Individuals
a. Youth ages 14-24 who are neither working or in school	174

### 5. Health

	Number of Individuals		
	Yes	No	Unknown
a. Disabling Condition	1,751	4,862	268
b. Health Insurance*	5,111	1,314	462

\*If an individual reported that they had Health Insurance please identify the source of health insurance below.

#### Health Insurance Sources

c.1. Medicaid	2,049
c.2. Medicare	1,364
c.3. State Children's Health Insurance Program	911
c.4. State Health Insurance for Adults	697
c.5. Military Health Care	320
c.6. Direct-Purchase	111
c.7. Employment Based	361
c.8. Unknown/not reported	437
<b>c.9. TOTAL (auto calculated)</b>	<b>6250</b>

### 6. Ethnicity/Race

#### a. Ethnicity

	Number of Individuals		
a.1. Hispanic, Latino or Spanish Origins	203	358	491
a.2. Not Hispanic, Latino or Spanish Origins	6,648	7,229	9,320
a.3. Unknown/not reported	11	12	7
<b>a.4. TOTAL (auto calculated)</b>	<b>6862</b>	<b>7599</b>	<b>9818</b>

#### b. Race

	Number of Individuals		
b.1. American Indian or Alaska Native	1,137	1,277	1,716
b.2. Asian	17	14	19
b.3. Black or African American	518	675	333
b.4. Native Hawaiian and Other Pacific Islander	8	9	12
b.5. White	4,733	5,078	6,716
b.6. Other	55	90	245
b.7. Multi-race (two or more of the above)	294	352	144
b.8. Unknown/not reported	100	104	0
<b>b.9. TOTAL (auto calculatec)</b>	<b>6862</b>	<b>7599</b>	<b>9,185</b>

### 7. Military Status

	Number of Individuals		
a. Veteran	567	522	573
b. Active Military	5	7	211
c. Never Served in the Military	4,407	6296	N/A
d. Unknown/not reported	541	774	271
<b>e. TOTAL (auto calculated)</b>	<b>5520</b>	<b>7599</b>	<b>1055</b>

### 8. Work Status (Individuals 18+)

	Number of Individuals
a. Employed Full-Time	780
b. Employed Part-Time	419
c. Migrant Seasonal Farm Worker	4
d. Unemployed (Short-Term, 6 months or less)	391
e. Unemployed (Long-Term, more than 6 months)	1,138
f. Unemployed (Not in Labor Force)	981
g. Retired	873
h. Unknown/not reported	2,504
<b>i. TOTAL (auto calculated)</b>	<b>7090</b>

158 CDIB Tribal Insurance

# All Client Characteristics - continued

## D. HOUSEHOLD LEVEL CHARACTERISTICS

### 9. Household Type Number of Households

a. Single Person	2,110
b. Two Adults NO Children	717
c. Single Parent Female	526
d. Single Parent Male	58
e. Two Parent Household	352
f. Non-related Adults with Children	23
g. Multigenerational Household	142
h. Other	204
i. Unknown/not reported	265
<b>j. TOTAL (auto calculated)</b>	<b>4397</b>

### 10. Household Size Number of Households

a. Single Person	2,110
b. Two	782
c. Three	320
d. Four	177
e. Five	111
f. Six or more	75
g. Unknown/not reported	822
<b>h. TOTAL (auto calculated)</b>	<b>4397</b>

### 11. Housing Number of Households

a. Own	1,152
b. Rent	1,949
c. Other permanent housing	75
d. Homeless	410
e. Other	617
f. Unknown/not reported	194
<b>g. TOTAL (auto calculated)</b>	<b>4397</b>

### 12. Level of Household Income Number of Households (% of HHS Guideline)

a. Up to 50%	1,241
b. 51% to 75%	730
c. 76% to 100%	648
d. 101% to 125%	404
e. 126% to 150%	222
f. 151% to 175%	150
g. 176% to 200%	101
h. 201% to 250%	131
i. 250% and over	203
j. Unknown/not reported	567
<b>k. TOTAL (auto calculated)</b>	<b>4397</b>

### 13. Sources of Household Income Number of Households

a. Income from Employment Only	486
b. Income from Employment and Other Income Source	295
c. Income from Employment, Other Income Source, and Non-Cash Benefits	227
d. Income from Employment and Non-Cash Benefits	0
e. Other Income Source Only	383
f. Other Income Source and Non-Cash Benefits	1,002
g. No Income	1,156
h. Non-Cash Benefits Only	415
i. Unknown/not reported	236
<b>j. TOTAL (auto calculated)</b>	<b>197</b>
<b>j. TOTAL (auto calculated)</b>	<b>4397</b>

*Below, please report the types of Other income and/or non-cash benefits received by the households who reported sources other than employment*

### 14. Other Income Source Number of Households

a. TANF	67
b. Supplemental Security Income (SSI)	706
c. Social Security Disability Income (SSDI)	470
d. VA Service-Connected Disability Compensation	143
e. VA Non-Service Connected Disability Pension	26
f. Private Disability Insurance	3
g. Worker's Compensation	7
h. Retirement Income from Social Security	1,346
i. Pension	247
j. Child Support	68
k. Alimony or other Spousal Support	0
l. Unemployment Insurance	90
m. EITC	8
n. Other	614
o. Unknown/not reported	192

### 15. Non-Cash Benefits Number of Households

a. SNAP	1,569
b. WIC	138
c. LIHEAP	172
d. Housing Choice Voucher	6
e. Public Housing	77
f. Permanent Supportive Housing	21
g. HUD-VASH	54
h. Childcare Voucher	21
i. Affordable Care Act Subsidy	14
j. Other	194
k. Unknown/not reported	852

#### Comments:

Numbers served in 2020 were reduced due to the Agency not operating a Head Start program and The Oaks Rehabilitative Services Center. In 2021, the numbers were reduced as the Agency had exhausted much of its CARES Act funding for emergency services.

## Logic Models

Logic models, as they are used in Results Oriented Management and Accountability (ROMA), are about program management and accountability. They are limited, either to specific needs that may include multiple services, outcomes and indicators, or to specific services that may have multiple outcomes and indicators. These logic models were included in the 2021 Community Services Block Grant (CSBG) application submitted to the Oklahoma Department of Commerce. The following logic models include the outcomes of services provided during the program year.

## ROMA LOGIC MODEL

**Organization:** KI BOIS Community Action Foundation

**Program:** Dev. Disabled Jobs

Family

Community

Ag

Need	Service/ Activity	Outcome	Outcome Indicator	Results*	Measurement Tool	Data Source, Data Collection Procedures, Personnel (Where, How, Who)	Frequency of Data Collection and Reporting
Individuals with developmental disabilities need mainstream jobs.	31 Individuals with developmental disabilities will be assessed, provided job placement training, and ongoing supports by a certified job coach in a community business.	Individuals with developmental disabilities will maintain integrated employment.	31 or 100% developmentally disabled individuals will obtain/maintain integrated employment with job coaching support during the PY 2021.	17 or 54.8% developmentally disabled individuals maintained integrated employment with job coaching support during the PY 2021.	Developmentally Disabled (DD) Program assessment, training and employment records.	Developmentally Disabled (DD) Program records, updated at the time of service by the Job Coach. Service activities entered into CAPTAIN by DD Program Coordinator.	Data will be collected as activities are performed and entered into CAPTAIN no less than once per month. Data will be shared with the Program Director monthly and KI BOIS Planning Dept at the end of the contract year, CAPTAIN Administrator reviews data monthly, CSBG-Annual Report is reviewed annually.
<p><b>Mission:</b> KI BOIS Community Action Foundation, Incorporated is a community based organization dedicated to eliminating the causes of poverty and bettering the economic, mental, physical and social well being of all people, most importantly the disadvantaged, by utilizing effective coordination and administration of available resources and information.</p>					<p><b>Proxy Outcome:</b></p>		

\*Actual results are only entered into this column AFTER services are provided; however, you can use this column to record projected success rates if desired, and later replace them with actual results.

**ROMA Logic Model from the National Peer-to-Peer ROMA Training and Certification Project**

## ROMA LOGIC MODEL

**Organization:** KI BOIS Community Action Foundation

**Program:** Permanent Supportive Rapid Re-housing Program

Family

Community

Need	Service/ Activity	Outcome	Outcome Indicator	Results*	Measurement Tool	Data Source, Data Collection Procedures, Personnel (Where, How, Who)	Frequency of Data Collection and Reporting
Disabled victims of domestic violence and their families need stable housing.	16 households will receive housing assistance including assessment, case management, and temporary financial assistance (TFA) up to 24 months for rent and utilities.	Disabled victims of domestic violence and their families will be stable in their own permanent housing.	16 or 100% of disabled victims of domestic violence and their families who are assessed will receive supportive case management services and temporary financial assistance to become stable in their own permanent home for the PY 2021.	12 or 100% of disabled victims of domestic violence and their families (75% of projected) who were assessed received supportive case management services, temporary financial assistance and obtained stable permanent housing during the PY 2021.	Permanent Supportive Rapid Re-housing Program (PSH) intake, assessments and service plans.	PSH Program case records updated by case managers as service is provided. PSH Program Homeless Management Information System (HMIS) records. Client data entered by Case Manager	PSH Program case manager collects data at the time of service and enters into the case records weekly. Data entered into HMIS not less than weekly. HMIS data is reviewed monthly by HMIS Administrator and the Program Coordinator.
<p><b>Mission:</b> KI BOIS Community Action Foundation, Incorporated is a community based organization dedicated to eliminating the causes of poverty and bettering the economic, mental, physical and social well being of all people, most importantly the disadvantaged, by utilizing effective coordination and administration of available resources and information.</p>					<p><b>Proxy Outcome:</b></p>		

\*Actual results are only entered into this column AFTER services are provided; however, you can use this column to record projected success rates if desired, and later replace them with actual results.

**ROMA Logic Model from the National Peer-to-Peer ROMA Training and Certification Project**



## ROMA LOGIC MODEL

**Organization:** KI BOIS Community Action Foundation

**Program:** Supportive Services for Veteran Families

Family  Community

Need	Service/ Activity	Outcome	Outcome Indicator	Results*	Measurement Tool	Data Source, Data Collection Procedures, Personnel (Where, How, Who)	Frequency of Data Collection and Reporting
Veterans and their families need stable housing.	270 households will receive housing assistance including assessment, case management, and temporary financial assistance for rent and utilities for up to 9 months.	Homeless and imminently homeless veteran households are stable in their own permanent housing.	270 or 77% Homeless and imminently homeless veteran households out of 350 screened will receive supportive case management services and possibly temporary financial assistance to become stable in their own permanent home for the PY 2021.	639 households were screened. 259 were not eligible for the Program. 380 or 59.5% homeless and imminently homeless veteran households received supportive case management services and temporary financial assistance to become stable in their own permanent home during the PY 2021.	Supportive Services for Veteran Families (SSVF) Program assessments and TFA requests.	SSVF Program case records updated by case managers as service is provided. SSVF Program Homeless Management Information System (HMIS) records. Client data entered by HMIS Coordinator.	SSVF Program case managers collect data at the time of service and enter into the case records weekly. Data entered into HMIS per the SSVF Data Quality Plan but not less than weekly. HMIS data is reviewed monthly by HMIS Administrator and the Veterans Administration.
<p><b>Mission:</b> KI BOIS Community Action Foundation, Incorporated is a community based organization dedicated to eliminating the causes of poverty and bettering the economic, mental, physical and social well being of all people, most importantly the disadvantaged, by utilizing effective coordination and administration of available resources and information.</p>						<p><b>Proxy Outcome:</b></p>	

\*Actual results are only entered into this column AFTER services are provided; however, you can use this column to record projected success rates if desired, and later replace them with actual results.

**ROMA Logic Model from the National Peer-to-Peer ROMA Training and Certification Project**